



Window Cleaning Services
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(Prop Robin Spicer)

RJS Window Cleaning Services Quality Management Policy

The success of RJS Window Cleaning Services depends on our ability to retain our existing customers and to develop new opportunities.

Exceeding the expectations of many customers with our attitude, performance and standards of service is essential to our future. It is our aim to provide a service characterised by its:

- Personal touch and responsiveness.
- High standards of skill and workmanship
- Promotion of Health, Safety and Hygiene practices
- To meet our objective and assure our success we will
- Listen and react to our customers' requirements.
- Maintain high professional standards.
- Develop enthusiastic and dedicated staff.
- Operate effective management systems.

Every member of RJS Window Cleaning Services has a part to play in delivering our service and contributing to its continual improvement. We are committed to ensuring that this policy remains a priority and that our aims are achieved.

Summary

We recognise the enormous value of good quality management and aim to keep reviewing our company policies with this in mind.



www.Rjswindowcleaning.com

